

Account: 999999302

Customer Memo

Meter: 14921094

Name: BOB ANDREWS

Status: ACTIVE

Service Address: 1410 FIRST STREET MYCITY, CA 94945-3360

Area: 1 APS: NO Service Start: 12/22/1998 Service End: Phone Number: (707) 555-1234

Group: 1 Route: 1 Service Rate: A Commodity Rate: B Sewer Rate:

Memo/Comments

Date Comment

01/01/1999 CUSTOMER CALLED AND WANTED AN EXTENSION TO PAY LATEST BILL. WE AGREED TO GIVE HIM
1 MORE MONTH.

02/05/1999 BOB CALLED AND AGAIN WANTED US TO EXTEND HIS PAYMENT FOR ANOTHER MONTH. HE WAS
TOLD HE HAD TO PAY IN FULL WITHIN TWO WEEKS OR END UP ON THE SHUT OFF LIST.
